iHealth® PT5

Infrared Ear Thermometer

User's Manual

Version 1.0

Contents

Product Introduction

Thank you for choosing our product.
This product is a high-tech infra-red (IR) thermometer designed to take human body temperature by measuring the energy of IR emitted from the ear. In addition, the probe heating function of the ear thermometer makes it feel more gentle and comfortable, improves user experience. It is a body temperature measurement tool suitable for home and medical departments.
Product Name: Infrared Ear Thermometer
Product Model: PT5

Overall Description

The thermometer is mainly comprised of a plastic housing, Printed circuit board, IR temperature sensor, display screen, protective cap and Disposable probe cover.
The overall appearance and structure diagram is as follows:

Specification

1. Product type: Infrared Ear Thermometer
2. Model: PT5
3. Device dimensions: 5.43in x 1.34in x 2.24in
4. Product weight: 100g
5. Power source: DC 3V, 2 x 1.5V ⎓ AAA batteries
6. Battery life: 200 times
7. Expected service life: 5 years
8. Screen display: LED digital display screen
9. Measurement position: Ear
10. Clinical reproducibility: Within ±0.3℃ (±0.5℉)
11. Measure time: ≥ 3S
12. Resolution: 0.1℃ (0.1℉)

13. Measurement range: 34.0℃-42.9℃ (93.2℉-109.2℉)
14. Measurement precision: ±0.2℃ (±0.4℉)
within 34.0℃-42.0℃(93.2℉-107.6℉).
Outside this measurement range: ±0.3℃ (±0.5℉).
15. Measurement units: Celsius (°C) or Fahrenheit (°F)
16. Operation mode: Direct mode: ear
17. Operating conditions:
Temperature: 10℃-40℃ (50℉-104℉)
Humidity: ≤95%RH, non-condensing
Atmospheric Pressure: 70KPa~1060Pa
18. Transportation/ storage conditions
Temperature: -20℃- 55℃ (-4℉~131℉)
Humidity: ≤95%RH, non-condensing
Pressure: 70kPa~1060kPa
19. Software version: V1.0

Intended use

The Ear thermometer is intended for the intermittent measurement of body temperature from the ear canal on people of all ages. It is suitable for home and medical departments. It is recommended that adult take the measurement instead when Infants and children cannot use the ear thermometer themselves.

Contraindications

⚠ It is not recommended for people whose measuring part has local lesions, such as inflammation, trauma, postoperative, etc.

⚠ CAUTION

(1) Measurements

1. Thermometer readings should be regarded as a reference. Do not attempt self-diagnostics or self-treatment using the temperature readings. Please seek professional medical advice when necessary.
2. If there is a temperature difference between the thermometer stored for the new ambient environment around the subject, please let the thermometer sit within the new environment for at least 30 minutes before taking the measurement.
3. The probe cover (disposable earmuff) is a one-time use. Please replace a new one before measurement to ensure accuracy of measurement and avoid cross infection.
4. Before the measurement, make sure that the probe is not covered with small foreign objects (such as earwax, dander, droplets, dust, etc.). After the measurement, please cover the protective cap to protect the probe from dirt or damage.
5. People (especially young children) may have a lot of earwax in the ear canal, try to clean the ear canal before measurement, so as not to affect the accuracy.
6. When after swimming or taking a bath, or just entered the warm room from the cold outside, people's ear canal temperature may be temporarily lower than the real. Please wait 30 minutes before measurement.
7. When people are sleeping on the side, or wearing headphones and hearing aids, or covering with long hair, the temperature of ear canal will be temporarily higher than the real. Please wait 30 minutes before taking the measurement.
8. Do not measure body temperature immediately after consuming a drug that raises body temperature. Temperature readings taken at this time will not be accurate.
9. Patients should not drink, eat, or be physically active before/while taking a reading. Wait 30 minutes before taking a measurement. Temperature readings taken when a body is in a state of stable equilibrium is more accurate and useful as a reference.
10. Keep quiet and stable during the measurement, and do the measurement according to the user's manual to avoid inaccurate measurement caused by improper operation.
11. People have different physiological curvature of the ear canal. When measuring, please aim at the eardrum as much as possible to avoid inaccurate measurement.
12. The readings of left and right ears may be different. When observing changes of body temperature, it is recommended to collect temperature from the same ear.
13. The body temperature fluctuates from time to time, and the body temperature collected in each part will also be different. When observing changes in body temperature. It is recommended that you measure and observe at the same part multiple times.
14. Different types and brands of temperature measurement products do not have a comparable value. When observing body temperature, it is recommended that you use the same temperature measurement product for multiple frequency observations in order to better grasp the temperature changes.
15. Please use special probe cover that is compatible with this product. Unspecified probe cover will cause inaccurate measurements. If you purchase special probe cover, please contact the customer service hotline.
16. Keep parts such as protective cap, disposable probe cover and alcohol away from children.
17. Do not use this unit if suffering from ear disease such as external otitis or otitis media. It may worsen the condition.
18. Do not directly face the sun or an an outlet of an air conditioning or radiator device during the measurement as this will cause changes to the ear temperature. Measurements should be taken in a stable environment where possible.

(2) About the Product

1. The probe lens is the most vulnerable part of this product. Care must be taken to protect the probe lens. Please do not touch the probe with fingers or blow on it. Probe must be cored by protective cap after measurement.
2. Before use, confirm whether the probe lens is dirty. If it is dirty, clean it according to the following steps:
(1) Wipe gently with a cotton swab or soft cloth dipped in 95% absolute alcohol.
(2) Put on new probe cover after drying for at least 1 minute.
3. Do not measure body temperature in an environment with strong EM interference (examples include places close to a working microwave, induction cooker, or cellphone in-use) as EM interference may cause errors in the reading or even device failure.
4. Keep the thermometer out of reach of children. If children try to measure by themselves, they may damage the ear.
5. Keep the product at a place inaccessible to children to prevent children from swallowing the batteries or small parts.
6. Please keep the product in accordance with the storage conditions, so as not to cause use problems and measurement errors.
7. Avoid dropping or subjecting the product to external forces. It may cause product failure or measurement error.
8. Do not disassemble, repair, or modify the product.
9. Take out the battery if you are not going to use the unit for a long time.
10. Do not put the thermometer under direct sunlight, high temperature, or moist environments. Do not soak the thermometer in water or other liquids.
11. Do not place the product where there is electric shock.
12. If there are any problems, you should contact the customer services. You should not repair it by yourself.
Note: replace parts of the product with non-original parts will cause measurement errors.
13. This product is a measurement product. It is recommended that the accuracy of the product be verified annually by the manufacturer or a qualified third-party organization.
14. The batteries and electronic instruments must be disposed of in accordance with the locally applicable regulation, not with domestic waste.
15. This product is in human body temperature measurement mode during normal use.
16. Use of this thermometer is not intended as a substitute for consultation with your physician. Please consult your doctor if you have any doubt about the temperature reading.
17. For consumer use only, not for professional use.
18. Batteries must not be thrown into an open fire or short circuited.
19. There is no absolute standard for human body temperature. Knowing your own normal body temperature range is important to accurately determine if you have a fever.
20. It is normal for readings taken from continuous measurements to fluctuate within a small range. During continuous measurements, the subject's body temperature may be transmitted to the thermometer, affecting measurement accuracy. We recommend taking only up to 3 continuous readings within a short period.
21. This product should be considered a personal device. Clean and sanitize the product properly to prevent cross contamination.
If performance of the instrument may be adversely affected should one or more of the following occurred:
1) Operation outside of the manufacturer-specified subject temperature range.
2) Operation outside of the manufacturer-specified operating temperature and humidity ranges.
3) Storage outside of the manufacturer-specified ambient temperature and humidity ranges.
4) Mechanical shock.
5) Manufacturer-defined soiled or damaged infrared optical components.
6) Operation outside of the specified subject temperature range.
22. ASTM laboratory accuracy requirements in the display range of 37 to 39 ℃ (98.6 to 102.2 ℉) for IR thermometers is ±0.2 ℃ (±0.4 ℉), whereas for mercury-in-glass and electronic thermometers, the requirement per ASTM Standards E667-86 and E1112-86 is ± 0.1 ℃ (±0.2 ℉).
23. As ear was can affect the measurement, you should clean the ear before measuring if necessary.
24. Some people produce different readings in their left and right ear. In order to record temperature changes, always measure a person's temperature in the same ear.
25. The measurement must not be taken in an ear affected by inflammatory diseases (e.g. discharging pus or secretion), after possible ear injuries (e.g. eardrum damage) or in the healing period after operative procedures. In all of these cases, please consult your doctor.
26. If you have been lying on one ear for some time, the temperature is slightly raised. Wait a little while or measure in the other ear.
27. If you are allergic to plastic/rubber, please don't use this device.
28. The materials of expect contact with patient had passed the ISO 10993-5 and ISO 10993-10 standards test, no toxicity, allergy and irritation reaction. They are in compliance with the MDD requirements. Based on the current science and technology, other potential allergic reactions are unknown.
29. The patient is an intended operator.
30. This device complies with part 15 of the FCC Rules.
Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.
31. The thermometer may be used by children only under adult supervision. In infants under 6 months, the ear canal is still very narrow so the thermometer is for reference only. Please consult your doctor.
32. Do not CARE AND MAINTENANCE while the ME EQUIPMENT is in use.
33. This product contains batteries and recyclable electronic waste. To protect the environment, do not dispose of it in the household waste, but take it to appropriate local collection points.
34. Following mechanical shock, the thermometer should not be used before recalibration.
35. WARNING: Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30 cm (12 inches) to any part of the ME EQUIPMENT. Otherwise, degradation of the performance of this equipment could result.

Instruction For Use

1. Installing the batteries

Press down and hold the battery cover with the finger and apply some force to slide the cover backwards to open the battery compartment. Refer to the battery polarity symbols to orient the batteries properly during installation. Make sure that the new batteries are tightly inserted into the battery compartment and make sure that the polarity is not reversed during installation. Return the battery cover to close the battery compartment. (When switched ON for use, the thermometer will automatically detect remaining battery capacity. If the low power symbol is displayed, please replace batteries.)

2. Attaching a probe cover

To achieve accurate measurements, make sure a new, clean probe cover is in place before each measurement.
Attach a new probe cover, and ensure that the edge of probe cover is pressed against the probe cover detection point at the bottom of thermometer probe.

3. Power on self-check

Press the "On / Measure" key, the ear thermometer is turned on and accompanied by a "beep" sound, at this time the ear thermometer will start self-check, and the full screen icon will be displayed during self-check. If the device is working properly, it can support normal measurement. The measurement cannot be performed normally if following conditions occur:
(1) Not attaching disposable probe cover
If the probe cover did not install well, the associated icon will display on the screen and can't take the ear temperature. The screen will automatically shut down after a period of time. If the "On / measure" key is pressed at this time, the ear thermometer will sound a "beep" 4 times (there is no sound in silent mode).
✱After ear thermometer detects that probe cover set properly, it will return to normal working state.

(2) Probe warming is not complete
At this time, the screen will display an icon representing that it is still heating, and the measurement cannot be performed. The screen will automatically turn off after a period of time. If the " On / Measure " key is pressed now, the ear thermometer will sound a "beep" 4 times.
✱ After been adjusted to the normal state, the ear thermometer will return to the normal working state.

(3)Hardware malfunction
At this time, the full screen will flash, all functions of the ear thermometer are invalid, and the screen will automatically shut down within 30 seconds.

(4) Battery exhausted
At this time, the low battery icon on the screen flashes to indicate that all functions of the ear thermometer are invalid and the screen automatically shuts down within 30 seconds.

4. Ear temperature measurement

❶ Press the "On / Measure" key, and with a beep, the thermometer starts self-checking, the screen fully displayed and a beep will sound when self-checking completed.

❷ When the icon "— °F" appears on the screen, fix the subject's head, gently perform an ear tug to straighten the ear canal, and then place the probe into the ear canal and align it to the eardrum, make sure ear canal is been fully filled.

✱ When inserting the probe, the ear thermometer sensor should be aligned with the eardrum. If it is not properly aligned, the measured temperature will be lower than the actual body temperature.

Method of straightening the ear canal
Children under 1 year: Pull the ear straight back.
Children aged 1 year to adult: Pull the ear up and back.

❶ Press the "On / Measure" button to start the measurement. After the buzzer sounds, the corresponding result will be displayed on the screen after the temperature measurement is completed.

(1) If the measurement is successful, the corresponding temperature value is displayed on the screen, and the ear thermometer sounds a "beep".
(2) If the measurement fails, the screen displays "— °F", and the buzzer sounds a "beep" 4 times. The causes of measurement failure are:
a) The measurement position is wrong;
b) The ambient temperature does not meet the measurement requirements;
c) The target temperature exceeds the range.

❷ Repeat step 3 before shutdown to measure again. Please follow the correct measurement method shown in step (2) when measuring.
❸ After the temperature measurement is completed, the ear thermometer will automatically shut down after a period of time. You can also press the "On / Measure" button for 2 seconds to manually turn off the thermometer.

✱ The above is the use steps in non-silent mode. If the ear thermometer is in silent mode, the buzzer will be turned off, the mute icon will be added on the screen, and other responses will remain unchanged.

5. Silent mode

In the power-on state, toggle the mute switch to the on state to turn off the sound, and the mute icon appears on the screen. If the switch is turned off, the sound can be turned on. At this time, the mute icon on the screen disappears, accompanied by a beep.

6. Replacing batteries

1) Press down and hold the battery cover with the finger and apply some force to slide the cover backwards to open the battery compartment.
2) Remove the old batteries and install the new batteries.
3) Refer to the battery polarity symbols to orient the batteries properly during installation. Make sure that the new batteries are tightly inserted into the battery compartment and make sure that the polarity is not reversed during installation.
4) Return the battery cover to close the battery compartment.
✱ Comply with relevant national laws and regulations when disposing of the used batteries.
✱ Do not dispose of batteries directly into the trash bag.
✱ Remove the batteries if the device will not be used more than one month.
✱ When using, shall not touch battery and the patient simultaneously.
✱ Do not throw batteries into fire.

7. Unit switching

1) When the device is powered OFF, press and hold the measurement button for 8 seconds to enter unit switching mode. Under this mode, both °C and °F should flash at the same time.
2) Under this mode, press the measurement button to switch to Fahrenheit or Celsius. The corresponding symbol of the selected unit after switching will flash.
3) After selecting the unit, press and hold the measurement button for 8 seconds to leave the unit switching mode.

Reminder: If you do not press and hold the measurement button for 8 seconds to confirm the unit selected before the screen switches off, the system will consider the switch as a failure and retain the original unit for temperature measurements.

Special instructions for safe use

1. New probe cover is required for each use.
2. When measuring ear temperature, press the measurement key after the ear thermometer full fills the ear canal.

Product Troubleshooting

Problem	Item to detect	Solution
— °F	• No probe cover	Please wear a new probe cover
°F	• Current battery capacity is too low	Replace the battery as soon as possible
°F	• Unable to carry out measurement as current battery capacity is too low	Replace the batteries
Err	• The probe is not warmed up, ear temperature is adjusting	Wait a few seconds, or place the thermometer under normal temperature, 50 °F -104 °F (10 °C -40 °C)

• Current state: All symbols are lit after adjusting on the screen. The product is not usable

Remove the battery and wait for 1 minute to install the battery. If the problem is not solved, contact customer service

• Target temperature is beyond range of measurements (93.2℉ - 109.2℉/34.0℃ - 42.9℃)
• Wrong measurement method
• Environment temperature either exceeds the design range

1. Check if the probe cover and probe lens are dirty, replace the probe cover or clean the probe lens and try again.
2. If you are subject to inaccurate readings, allow it to normal temperature and measure again in accordance with the correct operation instructions.
3. place thermometer at normal temperature (50 °F - 104 °F) for 30 minutes.

• The buzzer has been turned off and the mute function has been enabled

Adjust the mute button on the back to the off state

• Battery depleted
• Batteries have been installed with the wrong polarity
• Batteries are not installed properly

1. Replace old batteries with new ones
2. Take out the batteries and re-install them correctly.

✱ If your problem cannot be solved by the above methods, please contact customer service hotline.

Package Contents

1 X Ear thermometer
1 X Box of disposable probe covers (20 pieces)
2 X Batteries
1 X User's manual
1 X Quick User guide

Body Temperature

● Body temperature runs approximately from 35.5°C- 37.8°C (95.9°F to100°F). To determine if one has a fever, compare the temperature detected with the person's normal temperature. A rise over the reference body temperature of 1°C (1.8°F) or more is generally an indication of fever.
● Different measurement sites (rectal, axillary, oral, and frontal, auricular) will give different readings. Therefore it is wrong to compare the measurement taken from different sites.
● The following are typical temperatures for adults, based on different measurement sites:

Rectal	97.9°F-99.1°F	36.6°C to 38°C
Axillary	94.5°F-99.1°F	34.7°C to 37.3°C
Oral	95.9°F-99.5°F	35.5°C to 37.5°C
Auricular	96.4°F-100.4°F	35.8°C to 38°C

Care, Cleaning and Maintenance

1. Use a soft and dry cloth to clean the thermometer display and exterior. The thermometer is ready for home use, if use for multiple patients, please clean the device in between uses with the following steps:
a. Use an alcohol swab or cotton tissue moistened with alcohol (70% isopropyl) to clean the ear thermometer casing thoroughly. The wiping process preferably lasts 15 seconds.
b. Allow at least 5 minutes drying time before taking a temperature.
c. After cleaning, if the device is not visually clean when observed with magnification and adequate lighting, please repeat the clean steps above.

Note 1: The above cleaning steps have been validated according to the FDA Guidance, "Reprocessing Medical Devices in Health Care Settings: Validation Methods and Labeling".

Note 2: The product is not waterproof. Ensure that no liquid enters the interior of the device. Do not use abrasive cleaners, thinners or benzene for cleaning and never submerge the device in water or other liquids.

2. The probe is the most delicate part of the thermometer. It must be clean and intact to ensure accurate readings. If the infrared sensor is dirty, please wipe the surface of the probe very gently with a cotton swab moistened in ≈ 95% medical alcohol. If it still does not wipe clean, please contact the customer services.
Do not wipe with toilet paper or paper towels.
3. The device must not be stored or used at an excessively high or low temperature or humidity (see technical data), in sunlight, in association with an electrical current or in dusty locations. Avoid dropping or subjecting the product to

external forces. Otherwise inaccuracies can occur.
4. Do not put the thermometer under direct sunlight, high temperature, or moist environments. Do not allow it to come into contact with or in harsh vibrations.
5. If the ear thermometer is not used for a long time, the battery should be removed.
6. If the symbol " ⊐ " appears on the ear thermometer screen, it means that the battery is low and needs to be replaced as soon as possible.
7. This product uses special chips and sensors, with stable performance and reliable quality. If you cannot solve the abnormal situation yourself, you can consult the customer services.
8. This company has not authorized any agency or individual to carry out product repairs or maintenance. Do not attempt to disassemble or modify the thermometer if you suspect functional issues with the device.
If you need to enter the calibration mode, you can do the following: load the battery while holding down the measurement key. After the CAL appears on the screen, release the measurement key, and — °F appears on the screen to enter calibration mode.
9. The IR thermometer is an extremely precise instrument. Any improper maintenance, disassembly, or modification may lead to inaccuracies of the product measurements.
10. Please check the device if damaged after it is dropped. If unsure, please contact customer services for having the device checked.
11. The thermometer is initially calibrated at the time of manufacture. If this thermometer is used according to the use instruction, periodic re-adjustment is not required. If any time your question the accuracy of measurement during the warranty period, please contact customer services.
12. No component can be maintained by user in the monitor. Circuit diagrams, component part lists, descriptions, calibration instructions, or other information which will assist the user's appropriately qualified technical personnel to repair those parts of equipment which are designated reparably can be supplied.
13. The method for verifying the clinical accuracy can be requested, please contact customer services.
14. Do not directly touch the probe with your fingers or blow on it. Measurements taken using a damaged or dirty IR probe may be inaccurate.

Signs and symbols

The following symbols appear in these instructions for use and on the device:

Symbol for "THE OPERATION GUIDE MUST BE READ" (The sign background color: blue. The sign graphical symbol: white.)

Symbol for "ENVIRONMENT PROTECTION –Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your local Authority or retailer for recycling advice"

Symbol for "MANUFACTURER"

Symbol for "CAUTION"

SN Symbol for "SERIAL NUMBER"

EC REP Symbol for "EUROPEAN REPRESENTATIVE"

IP22 IP22 The first characteristic numeral symbol for "Degrees of protection against access to hazardous parts and against solid foreign objects" The second characteristic numeral symbol for "Degrees of protection against ingress of water"

Symbol for "Application part, type BF"

CE 0197 Symbol for "COMPLIES WITH MDD93/42/EEC REQUIREMENTS"

Symbol for "KEEP DRY"

Symbol for "Fragile, handle with care"

Symbol for "KEEP AWAY FROM SUNLIGHT"

Symbol for "Do not re-use"

Symbol for "THIS WAY UP"

Symbol for "STACKING LIMIT BY NUMBER"

Symbol for "DO NOT CONTAIN AND NO PRESENCE OF NATURAL RUBBER LATEX"

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Other Standards and Compliances

This device complies with the EU Directive 93/42/EEC concerning medical products, IEC 60601-1 (Medical electrical equipment – Part 1: General requirements for basic safety and essential performance), IEC 60601-1-2(Medical electrical equipment – Part 1-2: General requirements for basic safety and essential performance - Collateral standard: Electromagnetic compatibility - Requirements and Tests),the ASTM (American Society for Testing and Materials) E 1965 - 98 , the European Standard EN 12470-5: Clinical thermometers – Part 5: Requirements for infrared ear thermometers (with maximum device), ISO 80601-2-56 (Medical Electrical Equipment – Part 2-56: Particular Requirements For The Basic Safety And Essential Performance Of clinical thermometers for body temperature measurement).Please note that portable and mobile RF communication systems may interfere with this unit. This infrared ear thermometer meets requirements established in ASTM Standard (E1965-98).With full responsibility for the conformance of this product to the standard is assumed by manufacturer.

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device has also been tested against this SAR limit.

Electromagnetic Compatibility Information

Table 1 - Emission limits per environment

Phenomenon	Compliance	Electromagnetic environment
Conducted and radiated RF emissions	CISPR 11 Group 1, Class B	The device is intended to be used in home healthcare environment.
Harmonic distortion	IEC 61000-3-2 NA	The device is powered by battery.
Voltage fluctuations and flicker	IEC 61000-3-3 NA	The device is powered by battery.

Table 2 - Enclosure Port

Phenomenon	Basic EMC standard	Immunity test levels
		Home Healthcare Environment
Electrostatic Discharge	IEC 61000-4-2	±8 kV contact ±2KV, ±4kV, ±8kV, ±15kV air
Radiated RF EM field	IEC 61000-4-3	10v/m 80MHz- 2.7GHz 80% AM at 1kHz
Proximity fields from RF wireless communications equipment	IEC 61000-4-3	Refer to table 3
Rated power frequency magnetic fields	IEC 61000-4-8	30A/m 50Hz or 60Hz

Table 3 - Proximity fields from RF wireless communications equipment

Test frequency (MHz)	Band (MHz)	Immunity test levels Professional healthcare facility environment
385	380-390	Pulse modulation 18Hz, 27V/m
450	430-470	FM, ±5Hz deviation, 1kHz sine, 28V/m
710 745 780	704-787	Pulse modulation 217Hz, 9V/m
810 870 930	800-960	Pulse modulation 18Hz, 28V/m
1720 1845 1970	1700-1990	Pulse modulation 217Hz, 28V/m
2450	2400-2570	Pulse modulation 217Hz, 28V/m
5240 5500 5785	5100-5800	Pulse modulation 217Hz, 9V/m

Warranty

Please contact your dealer or the device center in case of a claim under the warranty. If you have to send in the unit, enclose a copy of your receipt with clear statement of defect description. The warranty terms as below:
1. The warranty period for device is one year from date of delivery. In case of a warranty claim, the date of delivery has to be proven by means of the sales receipt or invoice.
2. Repairs under warranty do not extend the warranty period.
3. The following cases are excluded under the warranty
● All damage which has arisen due to improper treatment, e.g. nonobservance of the user instruction.
● All damage which is due to repairs or tampering by the customer or unauthorized third parties.
● Damage which has arisen during transport from the manufacturer to the consumer or during transport to the service center.
● Accessories which are subject to normal wear and tear.
4. Liability for direct or indirect consequential losses caused by the unit is excluded even if the damage to the unit is accepted as a warranty claim.

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