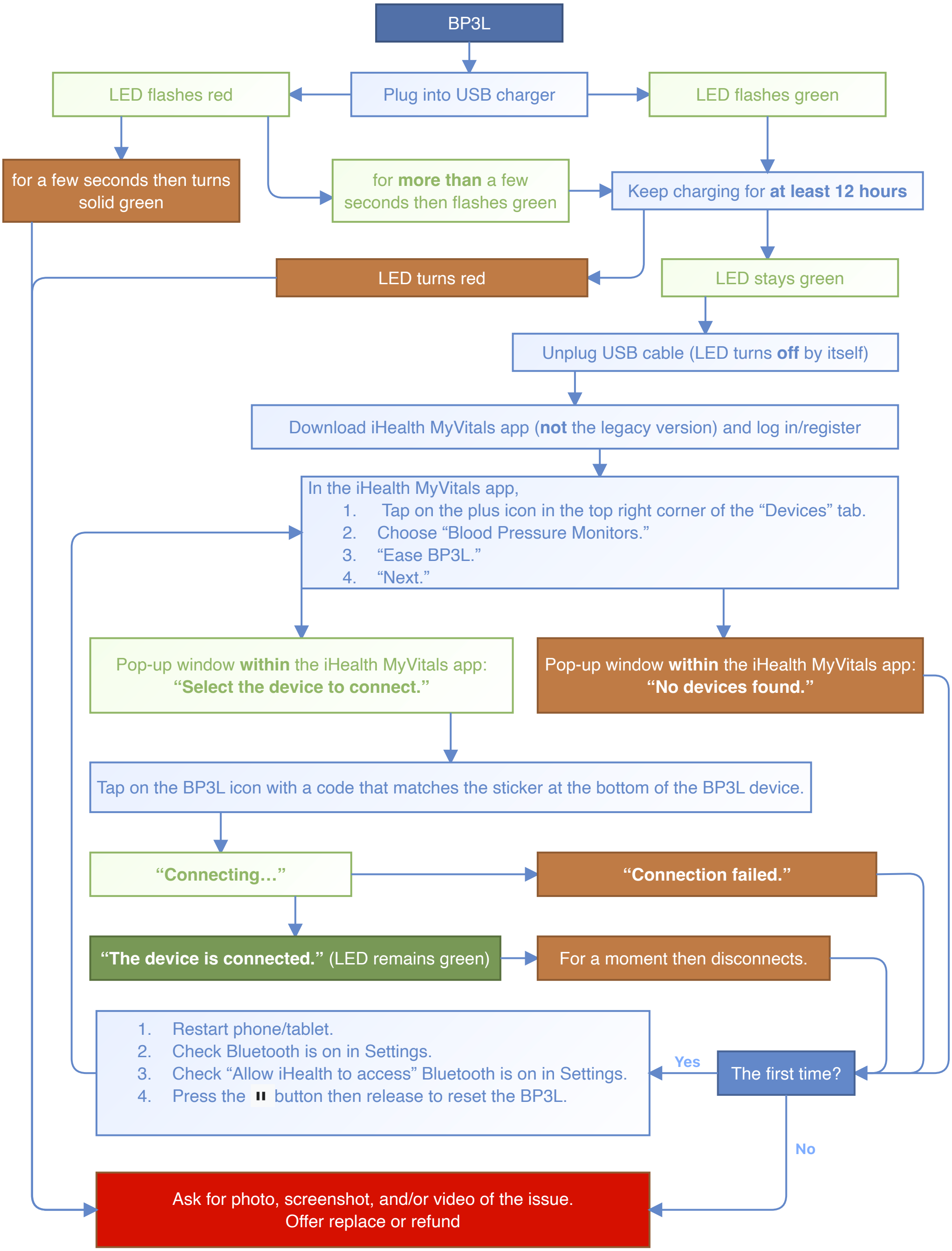
BP3L
Plug into USB charger
LED flashes red
LED flashes green
for a few seconds then turns solid green
for **more than** a few seconds then flashes green
Keep charging for **at least 12 hours**
LED turns red
LED stays green
Unplug USB cable (LED turns **off** by itself)
Download iHealth MyVitals app (**not** the legacy version) and log in/register
In the iHealth MyVitals app,
1. Tap on the plus icon in the top right corner of the "Devices" tab.
2. Choose "Blood Pressure Monitors."
3. "Ease BP3L."
4. "Next."
Pop-up window **within** the iHealth MyVitals app: **"Select the device to connect."**
Pop-up window **within** the iHealth MyVitals app: **"No devices found."**
Tap on the BP3L icon with a code that matches the sticker at the bottom of the BP3L device.
"Connecting…"
"Connection failed."
"The device is connected." (LED remains green)
For a moment then disconnects.
1. Restart phone/tablet.
2. Check Bluetooth is on in Settings.
3. Check "Allow iHealth to access" Bluetooth is on in Settings.
4. Press the ⏸ button then release to reset the BP3L.
Yes
The first time?
No
Ask for photo, screenshot, and/or video of the issue.
Offer replace or refund